

Engagement & Service Coordinator

Heartwood Healing Centre aims to be an accessible, safe(r) space for healing and a respected community partner, providing leadership in addressing the individual and societal impact of childhood sexual abuse through the provision of therapy and support services.

Our mission is to facilitate the healing journey of people who have experienced childhood sexual abuse and increase society's understanding of this form of trauma. We do this by providing therapeutic services, strengthening support systems, exchanging knowledge, and raising awareness.

Our Approach

- Trauma-Focused
- Relationship-Based
- Strength-Based
- Person-Led
- Anti-Oppressive Lens
- Cultural Safety

Sound Good So Far? We're Hiring!

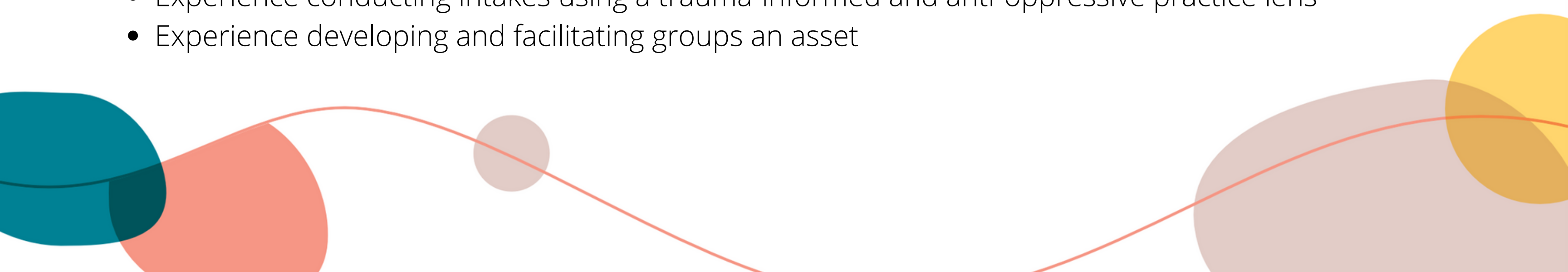
We are currently looking to fill the role of Engagement & Service Coordinator to conduct intakes, provide immediate needs/crisis support, and connect individuals to Heartwood programming or other services/resources in the community.

Salary: \$50,000 (35-hour work week)

Main Responsibilities:

- Conduct intakes to connect individuals to HHC programming that best meets their needs
- Create an environment that fosters inclusion, safety, and community
- Provide immediate needs/crisis support to individuals waiting for services
- Connect and support clients in accessing other community resources and government services as appropriate
- Encourage clients to advocate for themselves and advocate on their behalf as needed
- Participate in the development and facilitation of workshops/psychoeducational groups as needed
- Keep apprised of resources available in the community and provide referrals as needed
- Build relationships with and liaise/network with other community organizations as needed
- Provide information to other community agencies about HHC services as requested

Qualifications:

- Post-secondary education in social services or related field and/or combinations of relevant education and experience
 - Two (2) years' experience providing crisis counselling or supporting people impacted by trauma, addictions, and/or mental health challenges
 - Experience conducting intakes using a trauma-informed and anti-oppressive practice lens
 - Experience developing and facilitating groups an asset
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- Knowledge of the impacts of violence, addiction, mental health, and unresolved trauma at an individual and community level
- Demonstrated awareness of and ability to work within an anti-oppressive framework
- Ability to function independently and as part of a team
- Strong organizational, planning, and time management skills
- Non-judgmental and accepting attitude, with the ability to maintain client confidentiality
- Ability to follow direction and make decisions within the parameters of the job
- Strong written and verbal communication skills
- Computer skills - Microsoft Word, Excel, Zoom, Outlook
- Awareness of and experience navigating community systems and resources

Why Work at Heartwood Healing Centre?

In addition to joining a caring, compassionate team with a strong advocacy for quality care, Heartwood Healing Centre provides their employees with many great benefits including:

- Parking available
- 4-weeks' vacation to start
- Additional personal days and days off during holiday season
- Paid sick time
- Monday to Friday schedule
- Defined Benefits Pension Plan
- Group Insurance Plan
- Exceptional learning and development opportunities
- An autonomous schedule



Heartwood Healing Centre recognizes the importance of and values flexibility and adaptability. If this role is of interest to you, but full-time work, qualifications, or other details in the attached don't fully match what you are looking for – please still reach out to discuss possible adaptations. We want great people, and that sometimes means breaking the mold of specific hiring strategies.

Start Date: September 25, 2023

Closing Date: August 22, 2023 at 9pm
(we will accept applications after closing date until position is filled)

Submit Resume To: Hiring Committee
Heartwood Healing Centre
104 Roslyn Rd. Winnipeg, MB R3L 0G6
Email: recruitment@heartwoodcentre.ca

Heartwood Healing Centre values many perspectives and ways of knowing and is committed to diversifying its workforce. We encourage Black, Indigenous, and people of colour; newcomers; people with differing abilities; and those who identify as 2SLGBTQ+ to apply and self-declare in their cover letter.